



210 State Street
 417 State Street Ste 130
 915 Union Street Ste 7
 33 Whiting Hill Road

Bangor, ME 04401 Ph: 207-947-8369
 Bangor, ME 04401 Ph: 207-973-8888
 Bangor, ME 04401 Ph: 207-973-6788
 Brewer, ME 04412 Ph: 207-973-9444
 Toll Free: 1-800-427-8369

Patient Concern and Complaint Form

Patient Information	
Patient Name	Date:
Date of Birth:	
What Happened?:	
Employee Involved: Y or N	Employee Name (If Known):
Would You Like To Be Contacted?	
Complaint Information	
How Can We Improve Your Service?:	

Signature of person receiving complaint: _____

For Pharmacy Use Only
Action Taken: _____

Written response to patient completed and sent within 5 days, on _____ .
Signed by: _____ Title: _____
Copy retention is required for Quality Assurance Committee Review.

Miller Drug, LLC values each and every one of our patients. If we have failed to provide anything but the highest quality of care, please complete this form and mail to the address above. If you prefer to discuss this further, please call 207-947-8369 and ask to speak with the Pharmacist Business Operations Manager.